



SIMBODIES® Service Packages

With a service package from SIMBODIES®, your manikin can work as hard as you do

Options to meet your needs:

Choose between two different packages, for a term of either two or three years (in addition to the standard one-year manufacturer's warranty that comes with every manikin). Add a Service Package at the time of purchase and save even more.

One fee, one time, countless

savings: A one-time fee covers repairs† to your manikin, amputation sleeves and durable accessories, whereas a single repair without a Service Package could cost you hundreds—even thousands.

Convenient & efficient:

We'll work with you to schedule repairs around your schedule, ensuring the least amount of downtime for your training initiatives. Plus, our repair team will provide regular updates so you know exactly when your repairs will be complete.

Service Packages

2-Year Service Packages	PN	Price (USD)
2-Year Silver Package† (aesthetics)	TR0701-2S	\$4,585.00* \$4,956.00**
2-Year Gold Package† (functionality)	TR0701-2G	\$6,840.00* \$7,394.00**
3-Year Service Packages	PN	Price (USD)
3-Year Silver Package† (aesthetics)	TR0701-3S	\$6,500.00* \$6,900.00**
3-Year Gold Package† (functionality)	TR0701-3G	\$8,900.00* \$9,300.00**

*At time of initial purchase through delivery of manikin

**Within 90 days of delivery

To purchase a service plan, contact your Sales Representative or email Customer Care at sales@safeguardmedical.com

† Plans include a maximum of two repairs per year of the agreement. Excludes Task trainers, expandable and consumable items, and damages, either accidental or resulting from misuse of the manikin. Customer is responsible for shipping of the manikin to and from Safeguard Medical for repairs. Refer to the complete Terms and Conditions for the Service Packages, available at safeguardmedical.com/simbodies.

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SIMBODIES®
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What's covered

	Silver	Gold
Service Type		
Complete manikin assessment (before and after repair)	✓	✓
Intended-medical-procedures function assessment	✓	✓
Full-body deep clean (front and back surface clean; all areas and skin-mattifying)	✓	✓
Hair maintenance (wig/hair wash, condition, and repair to anchor stitches)	✓	✓
Eye socket / eyelash repair (repair lashes if necessary)	✓	✓
Skin repairs (multiple areas throughout the body of surface-level damage, tears, delamination, scuffs, and holes; assessment based on a maximum of 10% damage)	✓	✓
Genitalia surface repair & pubic hair reinsertion	✓	✓
Amputation & limb-cover sleeve repairs (repair small holes/tears to the securing cover in areas that will not affect the function of the sleeve; does not include repairs to trauma sleeves)	✓	✓
Limb repairs (includes hands and feet; minor repairs, damage from exposed framework, and around the stump)	✓	✓
Facial-color detailing refresh (including beard, eyebrows, and skin tone)	✓	✓
Internal mouth-area clean & repair (based on visual assessment; functional, nasal passage, gums, or tongue surface)	✓	✓
Armpit / neck / ear tears (minor surface damage)	✓	✓
Wound packing assessment (assess damage to silicone tissues and refresh blood effects)	✓	✓
External lip & nasal repairs (corner splits, top and bottom lip tears, and nostril splits)	✓	✓
Loose teeth (rebonding loose teeth from roof of mouth and/or lower jaw)	✓	✓
Integrated Bleeding System assessment & clean	✓	✓
Bluetooth® speaker assessment	✓	✓
Full-body skin detailing & color refresh (veins, freckles, nipples, skin color and tone, and general contouring)	✓	✓
IO pod replacement & insertion-site skin repair (adult & child: [2] humeral pods, [2] tibia pods; infant: [2] tibia pods, [2] femur pods)		✓
Mouth & accessible airway clean & repair (mouth, throat, and nasal tube clean; minor repairs to internal/accessible parts only, including surgical airway models)		✓
Blood pump & bleeding tube replacement (broken/damaged/well-used bleeding tubes and connectors)		✓
Surgical airway replacement (replace neck plug, cuff, and neck sleeve)		✓
Amputation repair (repair damaged gooseneck framework; replace missing/lost parts)		✓
Limb-cover sleeve replacement		✓
Skin detachment repairs (large air pockets between skin and internals, when detachment has caused the skin to become loose)		✓

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